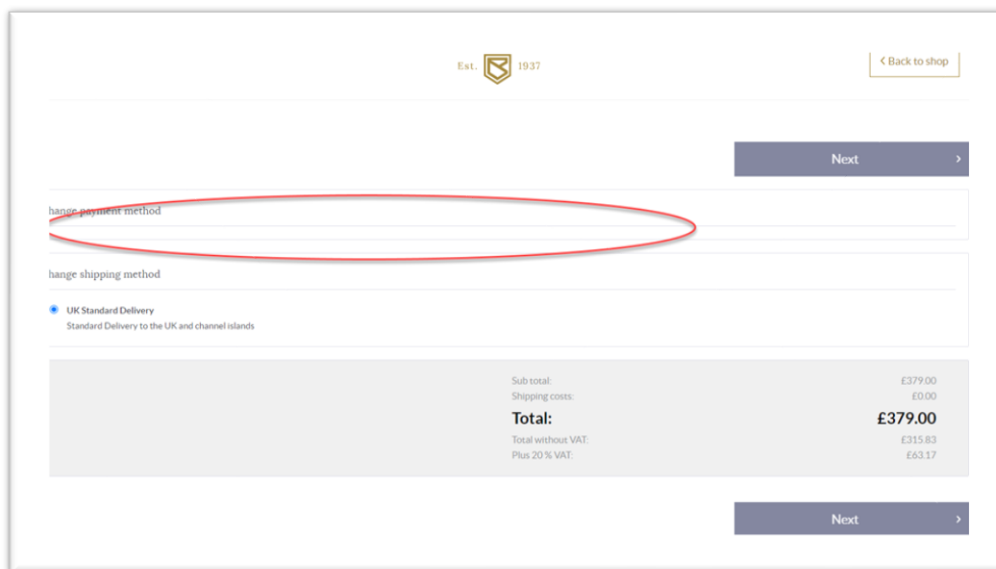# Checkout - Cookies

If you have gotten stuck in the checkout process on the 2nd page (after entering initial customer details) payment screen below where it shows select payment method but no payment method is available. This happens because you have not accepted the minimum technical cookies required for the site to operate.
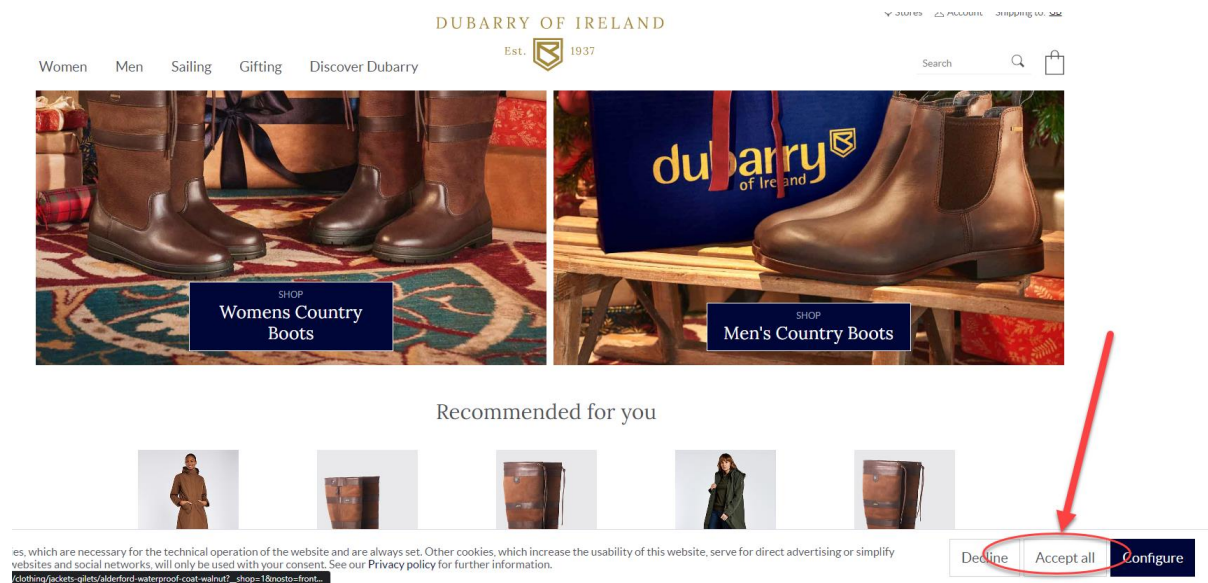
Fig.1

To get past this issue. Please clear cache in your browser (Fig.4 & Fig.5) and go back to site homepage. You may choose to try this on an incognito window (Fig.6).

Then either choose to accept all cookies (Fig.2) or Configure & accept the minimum cookies available (Fig.3).

Once you have re entered the site and accepted cookies you can re enter the checkout flow and should see a panel for card details where previously there was blank space Fig.7

Fig.2

If you choose Configure -this is the view (Fig.3). Choose technically required and save preferences
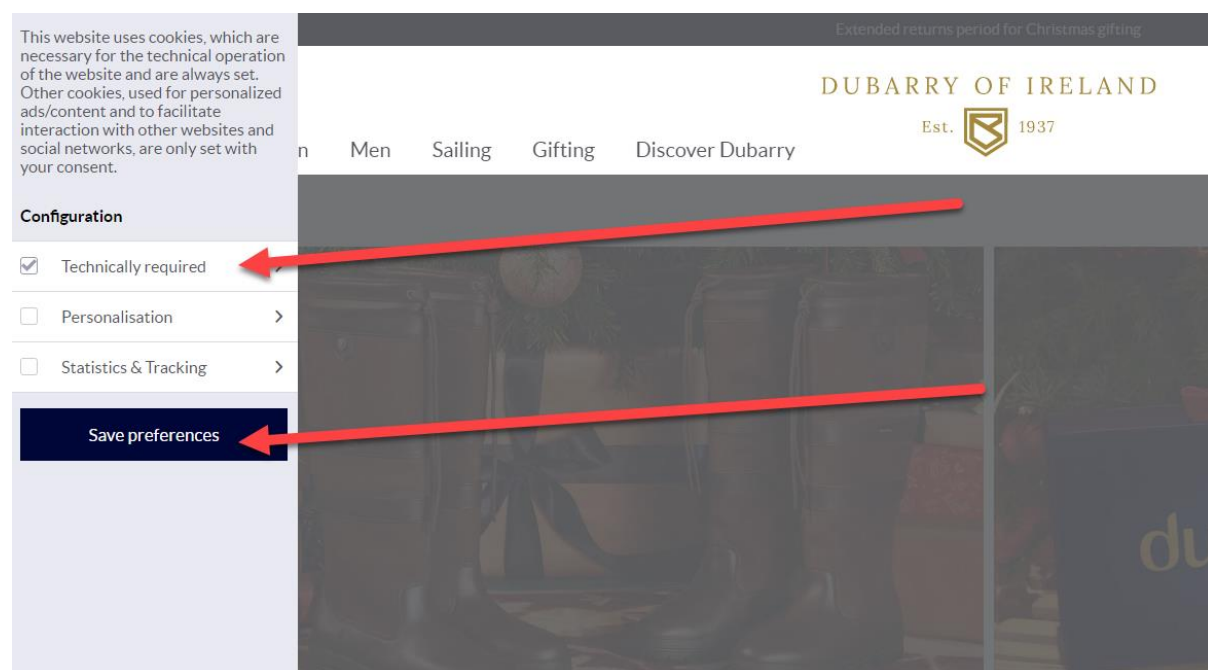
Fig.3

Fig.4

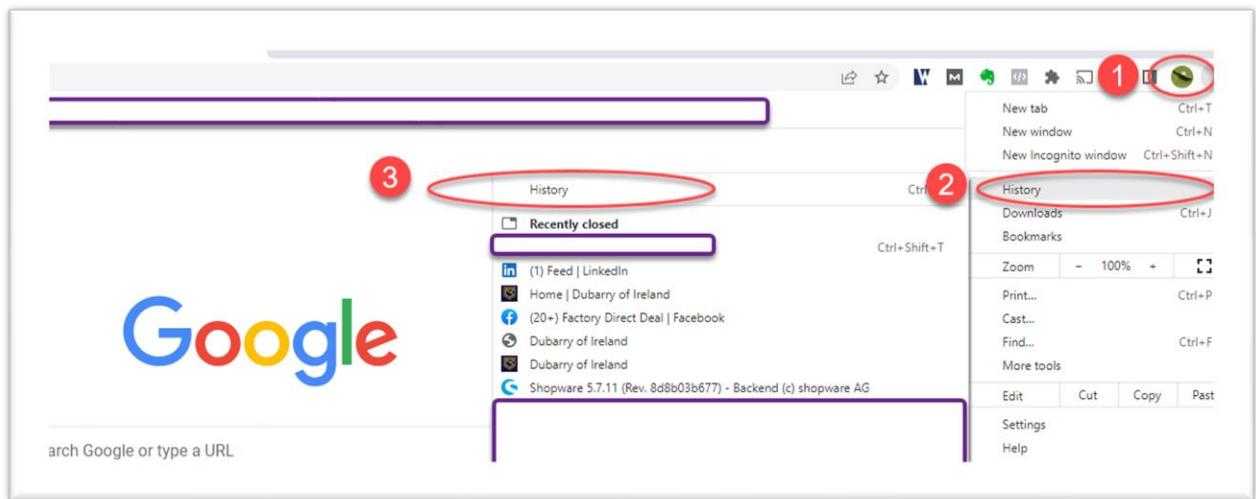Open browser options (three dots) in top right corner of chrome or Firefox then choose History
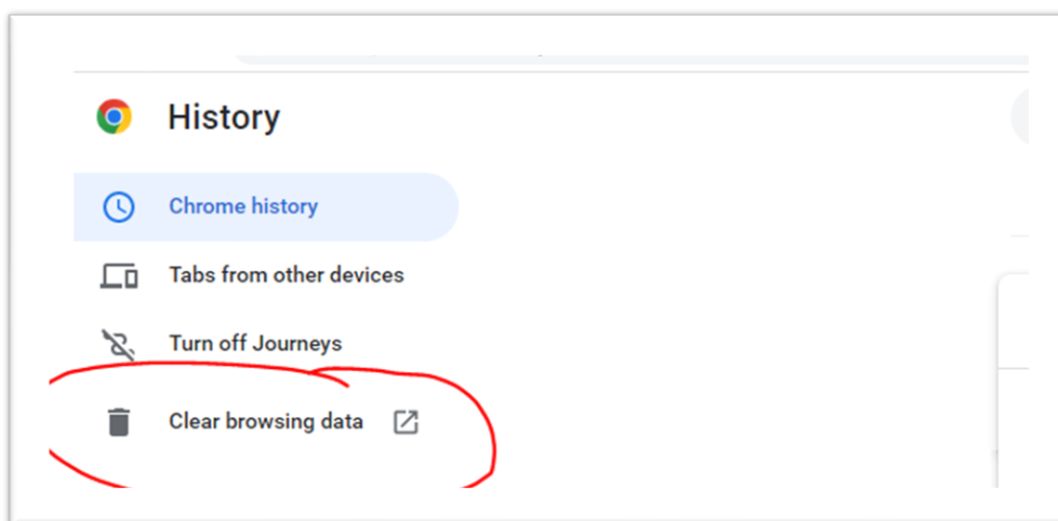

Fig.5 - Click on Clear Browsing data.

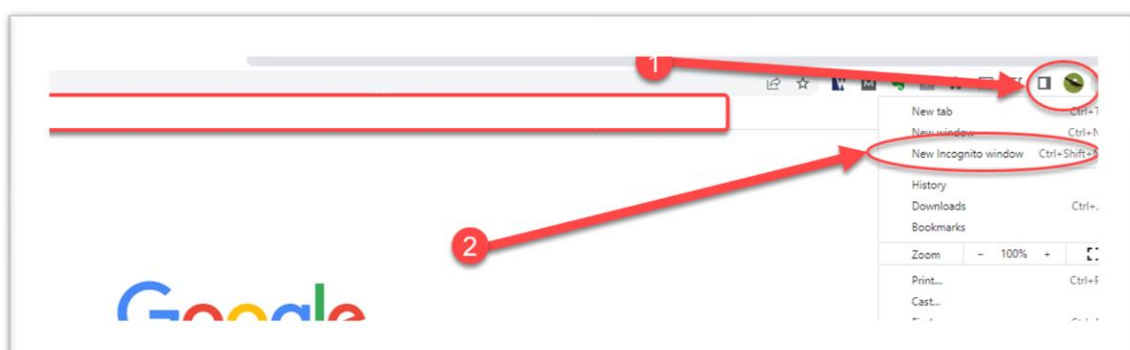Fig.6 Option to choose the incognito window below

Fig.7 – payments page should look like this with card options visible

DUBARRY OF IRELAND

Est. 1937

‹ Back to shop

Next ›

Change payment method

○ Credit Card
Credit Card or Debit Card

Card number

1234 5678 9012 3456

Expiry date

MM/YY

CVC / CVV

3 digits

☐ Save for my next payment

Change shipping method

● UK Standard Delivery
Standard Delivery to the UK and channel islands

Sub total: £379.00
Shipping costs: £0.00
Total: **£379.00**