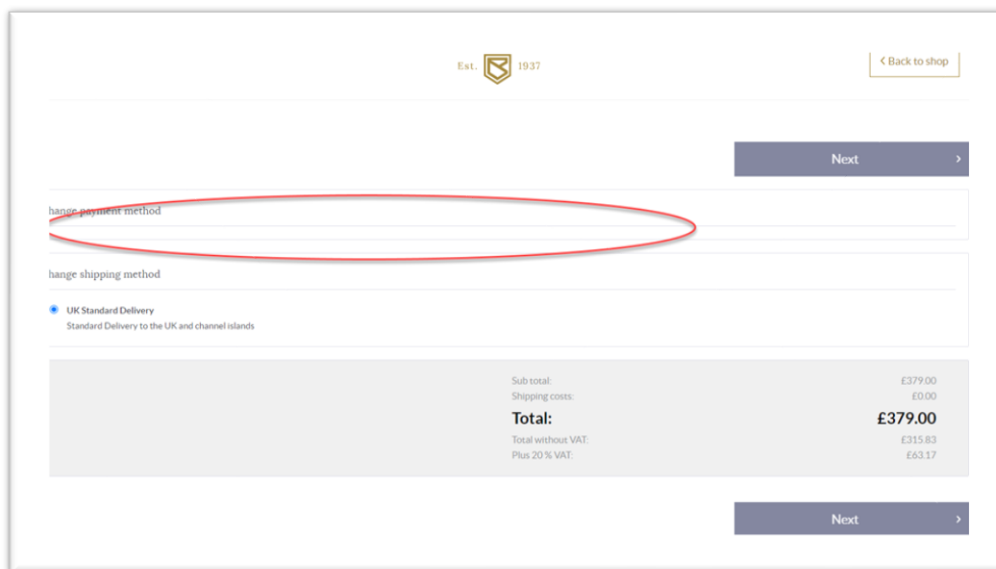


Checkout - Cookies

If you have gotten stuck in the checkout process on the 2nd page (after entering initial customer details) payment screen below where it shows select payment method but no payment method is available. This happens because you have not accepted the minimum technical cookies required for the site to operate.

Fig.1



The screenshot shows a checkout page with a header containing 'Est. 1937' and a 'Back to shop' link. The main content area has a 'Next' button at the top right. Below it, there are two sections: 'change payment method' and 'change shipping method'. The 'change payment method' section is circled in red, indicating a missing payment method. The 'change shipping method' section shows 'UK Standard Delivery' as the selected option. At the bottom, there is a summary table with the following data:

Sub total:	£379.00
Shipping costs:	£0.00
Total:	£379.00
Total without VAT:	£315.83
Plus 20 % VAT:	£63.17

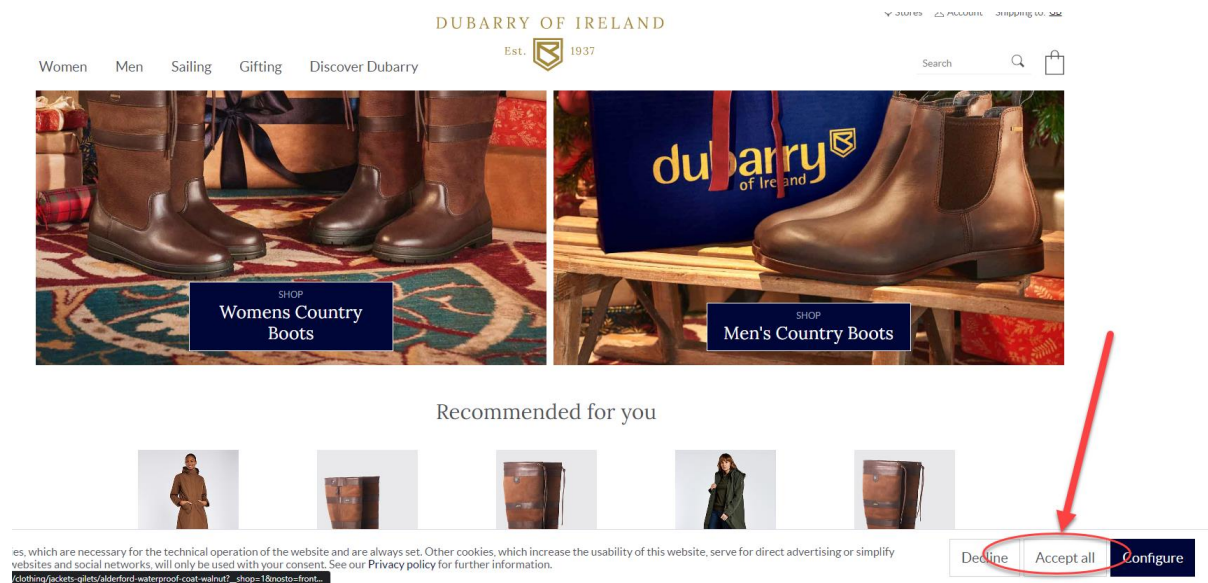
There is another 'Next' button at the bottom right.

To get past this issue. Please clear cache in your browser (Fig.4 & Fig.5) and go back to site homepage. You may choose to try this on an incognito window (Fig.6).

Then either choose to accept all cookies (Fig.2) or Configure & accept the minimum cookies available (Fig.3).

Once you have re entered the site and accepted cookies you can re enter the checkout flow and should see a panel for card details where previously there was blank space Fig.7

Fig.2



If you choose Configure -this is the view (Fig.3). Choose technically required and save preferences

Fig.3

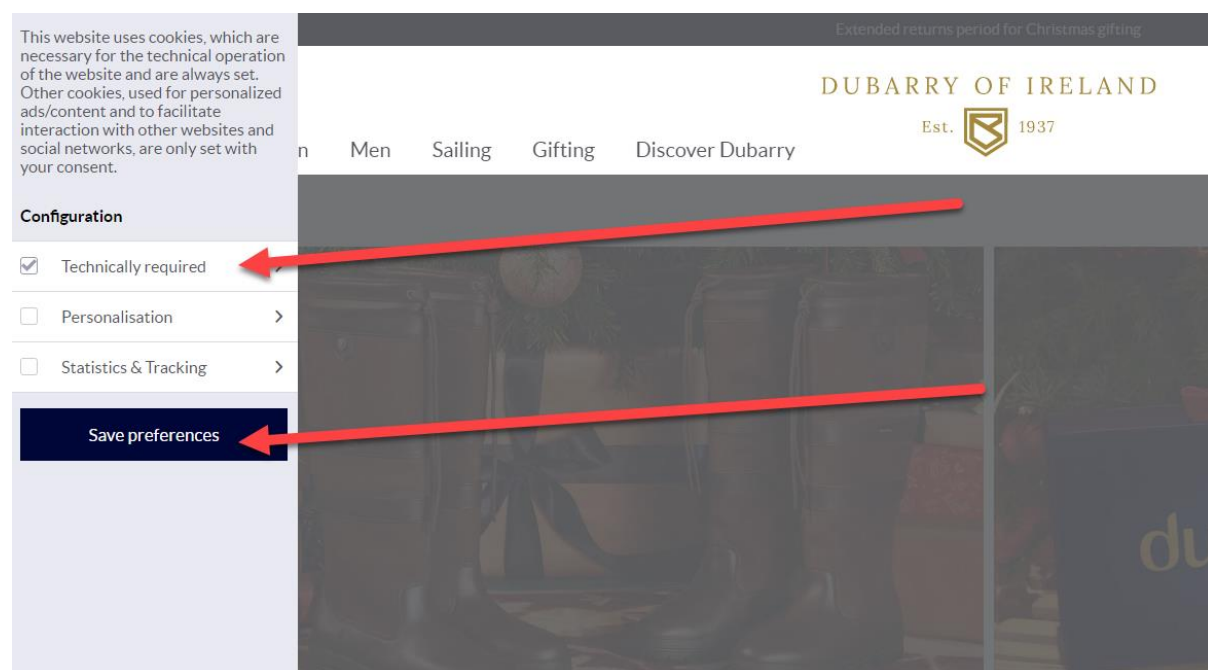


Fig.4

Open browser options (three dots) in top right corner of chrome or Firefox then choose History

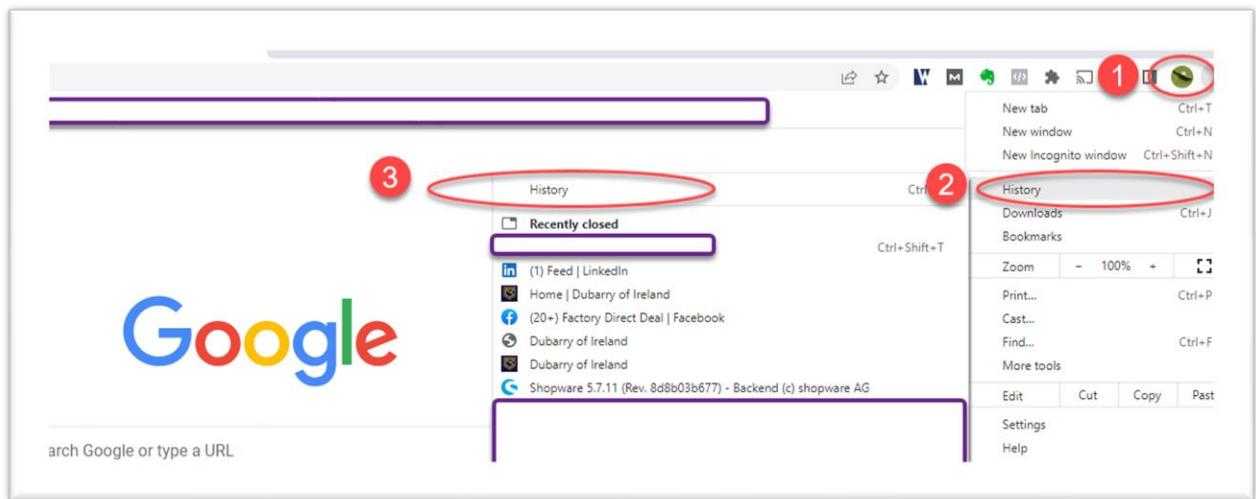


Fig.5 - Click on Clear Browsing data.

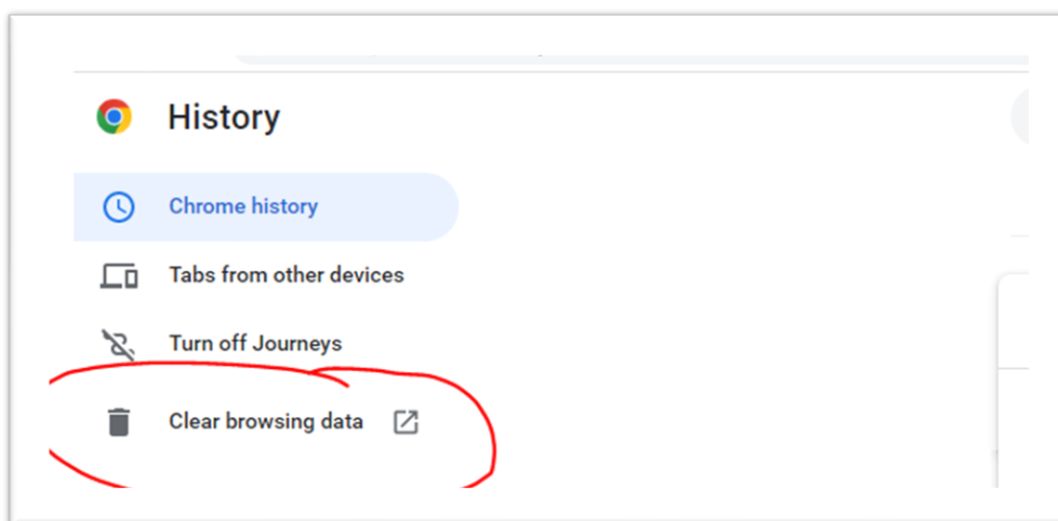


Fig.6 Option to choose the incognito window below

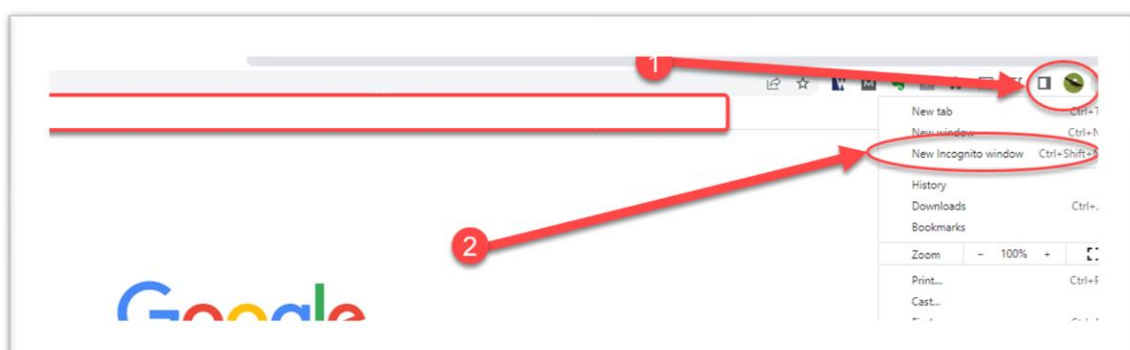



Fig.7 – payments page should look like this with card options visible


DUBARRY OF IRELAND

Est.  1937

[Back to shop](#)

Next

Change payment method

☒  Credit Card

Credit Card or Debit Card

Card number

1234 5678 9012 3456

Expiry date

MM/YY

CVC / CVV

3 digits

☐ Save for my next payment

Change shipping method

☒ UK Standard Delivery

Standard Delivery to the UK and channel Islands

Sub total:

Shipping costs:

Total:

£379.00

£0.00

£379.00