

DUBARRY OF IRELAND



RETURNS FORM

Email address:

Telephone no:

Order no:

PLEASE CIRCLE

1: Doesn't suit me

2: Too big

3: Too small

4: Ordered more than one

5: Arrived late

6: Poor quality/faulty

7: Incorrect item received

8: Looks different to catalogue

RETURNS and EXCHANGES

EXCHANGES

We do not offer a separate process for exchanges. If you wish to exchange your order for a different size, colour or style, you should return your order for refund, and place a separate new order, through the website.

RETURNS

If you are not completely satisfied with your order from Dubarry we will refund the cost of the item within 30 days of purchase, provided the items are unworn, undamaged and in their original packaging, with all labelling and swing tags intact. You cannot be refunded if this is not the case.

Free Returns with Collect Plus. Download your label, for each parcel you wish to return, at <https://www.collectplus.yodel.co.uk/dubarryboots> Search there for their nearest store. Drop off your parcel, and track its return

OR

Royal Mail Postal Service: You can return using Royal Mail registered postal services, at your own cost, addressed to;--

Dubarry of Ireland
Broadstone Manor Barns,
Old Chalford,
Chipping Norton,
Oxon OX7 5QL
Tel: +44 (0) 1608 677622
Email: general@dubarry.com.